

# PG ZULFAQAR ZUBAIR BIN AK JOHARI

SENIOR MIS SUPPORT ENGINEER /  
PHP BACKEND PROGRAMMER /  
FULL-STACK DEVELOPER



## GET IN CONTACT

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Kampung Benoni,  
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Current Salary: RM4,100  
Expected Salary: RM5,500

## PERSONAL PROFILE

Passionate IT Support Engineer with 6+ years of experience of web services and development. Seeking to use solid structural and innovative IT skills to enhance existing systems with new features and stability. Specialize in applying technical expertise to support current and meet future business requirements.

## AREA OF EXPERTISE

- Arrange and analyse data using mathematical formula with computer
- Hands-on SQL experience
- HTML, PHP and Python experience
- Microsoft Azure, Web API experience
- Working knowledge of C, C++, and C#
- Real world experience in providing solution in hospitality services

## LANGUAGES SKILL

Fluent in written and oral:

- Bahasa Melayu
- English

## WORKING EXPERIENCE

### SENIOR MIS SUPPORT ENGINEER

Sutera Harbour Resort | Oct 2022 – NOW

- Analyse and recommend improvements of the overall operations and efficiencies of IT Infrastructure to support current and meet future business requirements.
- Liaise with vendors to ensure projects, services and tasks are implemented as per specification and timely manner.
- Invented and develop a system that can improve management efficiency towards IR 4.0.
- Develop Sutera API and enhance current old classic way into modern systematic solution.

### MIS SUPPORT ENGINEER

Sutera Harbour Resort | Feb 2022 – Sep 2022

- Fully supporting, configuring, maintaining and upgrading networks also servers.
- Assist in security improvements and system upgrades including Firewall & Anti-Virus.
- Implement and manage disaster recovery and back-up.
- Create and maintain Network Users/Permissions.
- Analyze, design, coordinate and supervise the development of software systems to form a basis for the solution of programme management problems.
- Developing web application to digitalize the current management procedure.

### EXECUTIVE TRAINEE (ELIT)

Telekom Malaysia Bhd | Mac 2021 – Oct 2021

- Supervise preventive maintenance (PM) and corrective maintenance (CM).
- Assist in smoothen administrative in operation team.
- Arrange and analyze data from TM equipment for asset confirmation.
- Coordinate DWDM Migration (Fiber Path) project.
- Coordinate fiber path digitalization process for Kota Kinabalu (KBU) area.
- Keep manager informed about progress on site-jobs on Kota Kinabalu (KBU) area.

## SOFT SKILLS

- Ability to analyze complicated technical information
- Can analyze, design and implement database structures
- Detail oriented
- Excellent problem solver

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## SOFTWARE SKILLS

### Programming

- C#
- C++
- HTML&CSS
- MySQL
- Python
- PHP
- VerilogHDL
- Laravel Framework

### Software

- Adobe Photoshop
- Android Studio
- Bootstrap Studio
- Git & Microsoft Office
- Miros Opera/Simphony
- Suite8/P

### Design

- VLSIDesign
- Circuit Design & Schematic

## INDUSTRIAL TRAINING & JUNIOR ELECTRONICS TECHNICIAN

Sabah-Net Sdn Bhd | Jan 2020 – Dec 2020

- Involved in first “Thermal Scanner” project production in Sabah using Raspberry PI.
- Development of Intelligence Face Detection using FaceNet.
- Assemble component in Printed Circuit Board (PCB).
- Research and upgrade current IoT project.
- Manage project that involved Python, C++ scripting and web API application.
- Analyze data and correct data using regression analysis method.

## FULL-STACK DEVELOPER

CloudyOFunky Malaysia | Jan 2017 – Feb 2019

- Lead all web development project.
- Create and launch company official website.
- Involved in Digital Marketing.
- Modify and create a new function in current inventory system using PHP and MySQL.
- Automate data keying using production system using vibration sensor with Raspberry PI.

## EDUCATIONAL BACKGROUND

### UNIKL BRITISH MALAYSIAN INSTITUTE (BMI), GOMBAK

Bachelor of Electronics Engineering Technology with Honours | 2016–2020  
CGPA: 3.47

### KOLEJ MARA KUALA NERANG, KEDAH

Foundation in Science and Technology | 2015–2016  
CGPA: 3.68

### SEKOLAH MENENGAH KEBANGSAAN BENONI, PAPAR

Malaysian Certificate of Education (SPM) | 2010–2014  
1A 2A 3B+ 4B

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## REFERENCES

### AARON LIM

MANAGER OF IT

Sutera Harbour Resort

1 Sutera Harbour Boulevard, Sutera Harbour  
88100, Kota Kinabalu, Sabah, Malaysia  
Tel: 017-8331566

### MR MUHAMMAD ROHAIZZAT BIN GUSNI

ASSOCIATE ENGINEER (ELECTRONICS)

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